Right Decision Service newsletter: May 2025

Welcome to the May 2025 update from the RDS team

1. RDS deployments

Three small-scale releases took place during April and May, including the following fixes and improvements:

- Applying moderate severity security patch to Umbraco.
- Fixes to:
  - Random ordering of tiles on mobile app
  - Simultaneous issuing of multiple copies of content review alerts
  - Content display on mobile app for the left hand menu navigation option
- Whitelisting of Jotforms outcomes pages so that recommendations for action can be displayed following a calculation.

2. RDS performance

Two short outages took place on the mornings of 12th and 22nd May. Tactuum is still investigating the root cause and will report on this shortly.

3. Redesign of Gentamicin and Vancomycin calculator interfaces

New designs have been produced which make the health board name and calculator title clear to the user on the calculator pages, with a warning message and link to ensure users access the right calculator for their board. These designs have been implemented in a test environment and are now under review.

4. Link checking
We are aware of technical issues with the current automated link checker (Link Tiger), resulting in it missing a significant number of broken links, particularly in larger toolkits. Tactuum has been commissioned to assess three alternative link checkers and will report back on their findings and recommendations by end of June.

5. RDS Redesign, archiving and version control

We now plan to release at end of July 2025 the following major enhancements: redesigned Right Decision Service homepage, new search and browse interface, upgraded archiving and version control, and capability to edit content adopted from the Shared Content Library. We will provide slides and demos in advance of the release to introduce users and editors to the new functionality.

6.Training sessions for RDS editors

Introductory webinars for RDS editors will take place on:
- Monday 16 June 12.30-1.30 pm
- Tuesday 24 June 3.45-4.45 pm

Running usage statistics reports using Google analytics
- Wednesday 11th June: 2-3pm

To book a place on any of these webinars, please contact Olivia.graham@nhs.scot providing your name, role, organisation, title and date of the webinar you wish to attend.

7.New RDS toolkits

The following toolkits were launched during March 2025:

- National cardiovascular disease (CVD) prevention and risk factors toolkit (Scottish Government CVD Steering Group and Preventative and Proactive Care Programme)
- National quality of care review guidance – including interactive forms for self-evaluation and service improvement (Healthcare Improvement Scotland)

8.New RDS developments

Work is progressing on a number of decision support systems that are part of the wider Right Decision Service platform, beyond the web and mobile apps:

- The Patient Reported Outcome Measures system. A minimum viable product version will be available for functional testing by key stakeholders at end of July.

- Pharmacogenomics decision support as an extension of the current high risk prescribing decision support integrated with primary care electronic health record systems. This is part of a European research and innovation project.

- Planned Date of Discharge decision support system to be tested in NHS Lanarkshire. Will undergo user acceptance testing in July with a view to piloting from November.

9. Implementation projects

Public library services in Inverclyde, East Renfrewshire, Glasgow Life, Angus, Falkirk and Stirling have come forward to work with the RDS team, the Scottish Library and Information Council and local Realistic Medicine leads, to develop their role in engaging citizens in Realistic Medicine. This includes promoting the *Being a partner in my care app: Realistic Medicine Together*. This provides tools and resources to support conversations about what matters to the person, shared decision-making and self-management.

If you have any questions about the content of this newsletter, please contact his.decisionsupport@nhs.scot If you would prefer not to receive future newsletters, please email Olivia.graham@nhs.scot and ask to be removed from the circulation list.

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