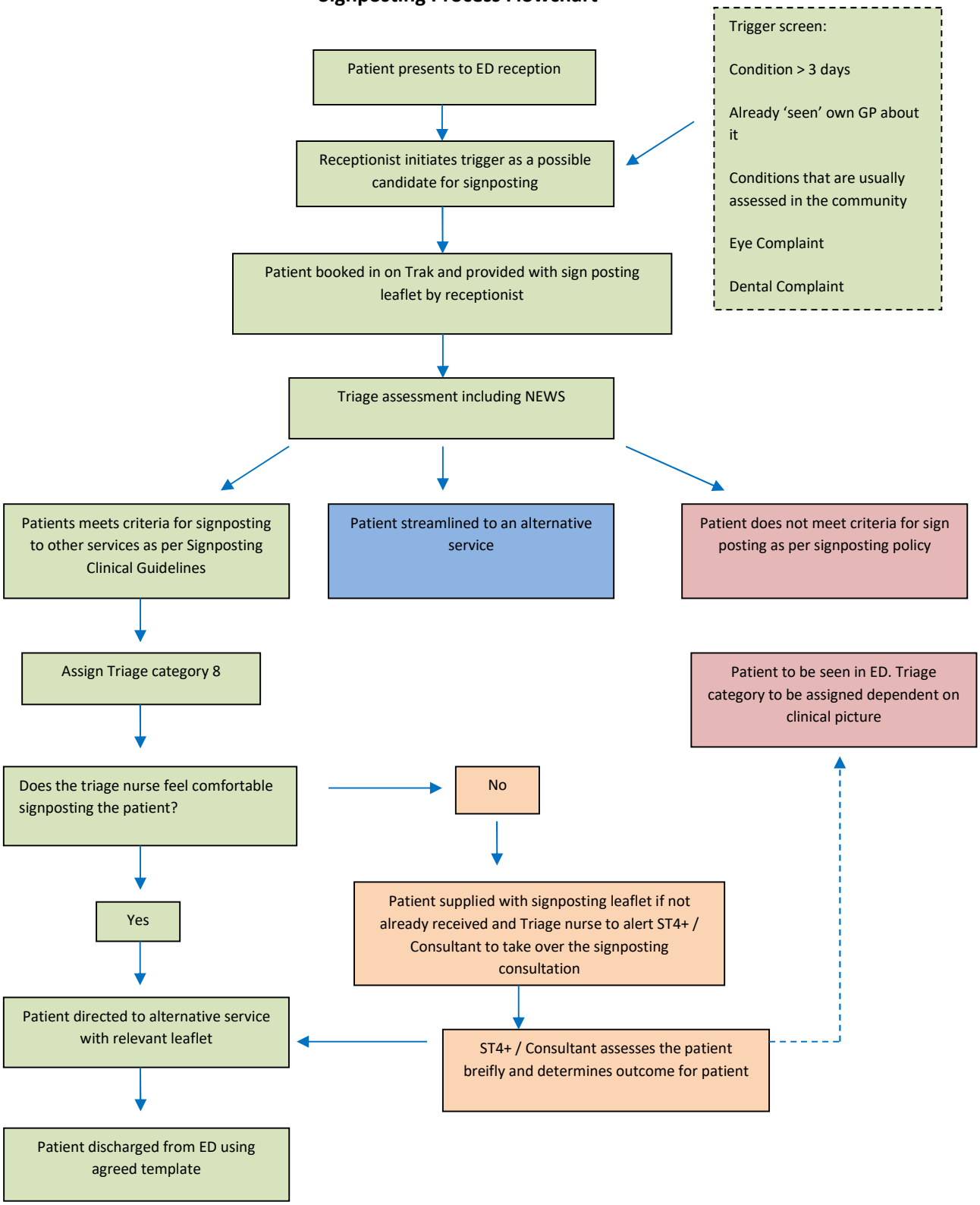Signposting Process Flowchart